

Terms and Conditions

1. Scope of Work:

- The services provided by Steven Lewis Painting & Decorating include interior and exterior painting/decorating, surface preparation, and minor repairs as specified in the agreed quotation.

2. Quotations and Payments:

- Quotations are valid for 30 days from the date issued.

- A deposit of 30-50% is required to secure the booking, with the balance due upon completion of the project.

- Payments made 30 days past the due date will incur a 5% fee for every 30 days past the due date.

- Payments can be made via check, cash, or credit card. Credit cards may incur processing fees.

3. Project Timeline:

- The estimated start and completion dates will be agreed upon before the project begins. Delays caused by unforeseen circumstances (e.g., weather conditions) will be communicated promptly.

4. Project Completion:

- Projects are considered complete after the final walkthrough and once the last payment has been made. Once the final payment is made, the job is considered completed in full and the workmanship conducted has met all agreed-upon standards.

5. Client Responsibilities:

- Clients must ensure that the work area is accessible and free from obstacles.

- Valuable items should be removed or protected. Steven Lewis Painting & Decorating is not responsible for damage to items not removed or protected by the client.

6. Customer Liability:

- Customers will be held liable for any added expenses due to negligence causing delays or damages to our equipment, materials, or any items supplied for the project.

7. Materials and Colors:

- All materials and colors will be as specified in the quotation. Any changes requested by the client after the project has started may incur additional costs. No projects will be scheduled until final colors and sheens have been confirmed.

8. Health and Safety:

- Steven Lewis Painting & Decorating adheres to all health and safety regulations. Clients must inform us of any potential hazards on the premises.

9. Warranty:

- We offer a one-year warranty on our workmanship. This warranty does not cover damage caused by external factors such as weather, accidents, or client negligence.

10. Cancellation Policy:

- Cancellations must be made 3 days after the acceptance of the initial estimate. Deposits may be non-refundable if cancellation occurs after this period.

11. Liability:

- Steven Lewis Painting & Decorating carries liability insurance. We are not liable for any indirect or consequential losses.

12. Dispute Resolution:

- Any disputes will be addressed promptly and fairly. If a resolution cannot be reached, the matter may be referred to a mutually agreed-upon mediator.

13. Updates to Terms:

- We reserve the right to update our terms and conditions at any time as needed. Any updates will be posted on our website and will take effect immediately.

14. Governing Law:

- These terms and conditions are governed by the laws of the state in which our business operates.

15. Contact Information:

- For any questions or concerns regarding these terms and conditions, please contact us at 231.580.1404 or by email at Stevenlewispainting@gmail.com.

16. Acceptance:

- By accepting our quotation/estimate, the client agrees to these terms and conditions.